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Approval: Original Signed by Mark Arenaz Date: 07/18/02

Manager, National Spent Nuclear Fuel Program

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NSNFP Quality Assurance Program Manager

I. PURPOSE AND SCOPE

This procedure provides a mechanism internal to the National Spent Nuclear Fuel Program (NSNFP) to evaluate NSNFP activities and to identify opportunities for improvement. The procedure applies to a range of management systems and NSNFP activities, including but not limited to *technical work* (see glossary) and quality assurance (QA) program implementation. The process focuses on preventing the introduction of errors or inefficiencies during the performance of NSNFP work.

The evaluation process described by this procedure combines the detection of incomplete or inappropriately implemented management systems, the identification and implementation status of applicable lessons learned, and the recognition of good work practices to provide information for use by NSNFP management to improve the performance of NSNFP work.

Self-assessments are performed in addition to scheduled QA Program audits and QA surveillances when requested by NSNFP management.

II. SUMMARY

NSNFP management identifies a self-assessment topic or selects a topic from Attachment A. Assigned NSNFP personnel plan the self-assessment through interaction with requesting member of NSNFP management and perform the self-assessment. The results of the self-assessment are reported to the requesting NSNFP management, and a course of action is established (Attachment B). The course of action may include no action, rework of the activity, the elevation of the identified condition to the corrective action system for further evaluation, the creation and dissemination of a NSNFP lessons learned document (Attachment C), or the implementation of a good practice by incorporating the practice in NSNFP administrative processes.

III. PROCEDURE

A. Initiating a Self-Assessment

NSNFP Management

- 1. Identify a self-assessment topic or select a topic from Attachment A
- 2. Assign NSNFP personnel to plan and perform a self-assessment

B. Planning and Performing a Self-Assessment

NSNFP Personnel 1. Interact with NSNFP management to plan a self-assessment.



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2. Perform the planned self-assessment.

3. Report the results of the self-assessment to NSNFP per Attachment B.

C. Determining a Course of Action For Reported Self-Assessment Results

NSNFP Management 1. Review the reported results of self-assessments.

- 2. Using Attachment B, assign and communicate one of the following courses of action.
 - a. Assign no action.
 - b. Assign NSNFP personnel to rework the conditions.
 - c. Send to NSNFP QAS for further evaluation according to QAS 16.02.
 - d. Assign NSNFP personnel to develop a lessons learned report for dissemination according to Attachment C.
 - e. Assign NSNFP personnel to create a NSNFP procedure change according to Program Management Procedure 5.01.

IV. REFERENCES

None.

V. DEFINITIONS

Terms appearing in italics followed by the notation "see glossary" are defined in the NSNFP Documents Manual Introduction and Glossary.

VI. ATTACHMENTS

Attachment A, Self-Assessment Topics

Attachment B, Self-Assessment Report (Example)

Attachment C, Lesson Learned Document Format (Example)



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VII. RECORDS

None.

The following records generated as a result of this procedure require retention in accordance with the identified classification and Program Management Procedure 17.01.

Lifetime:
None.
Nonpermanent:

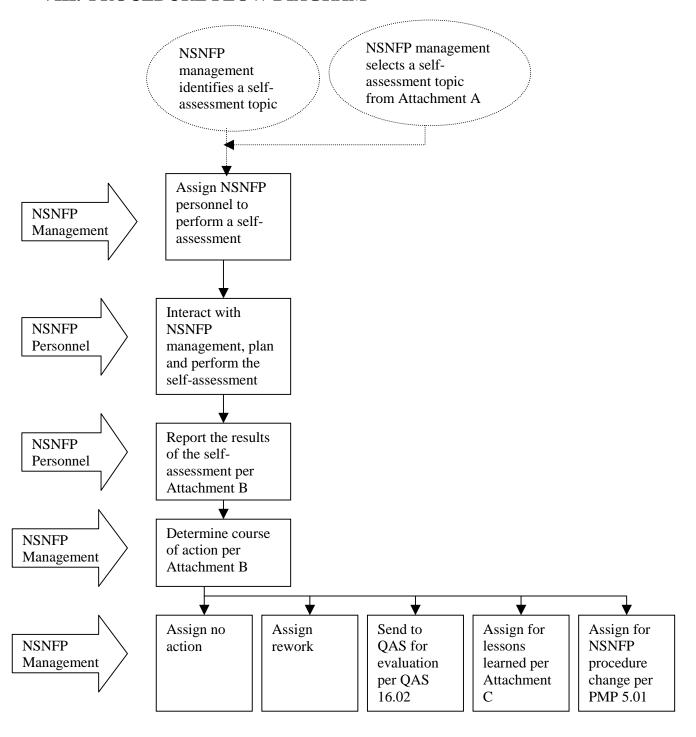


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VIII. PROCEDURE FLOW DIAGRAM





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Attachment A Self-Assessment Topics

Topic/Performance Objectives/Criteria	Requirement
Topic: Engineering Design Files (EDFs)	PSO 3.04
Criteria: EDFs are used to document information and data in accordance with NSNFP Procedures	
Performance Objective: A defensible record is created to support NSNFP engineering work.	
Topic: Incorporation of Lessons Learned into NSNFP work	None
Criteria: Applicable lessons learned have been appropriately identified, posted, and incorporated into NSNFP work.	
Periodically review the following sources for information applicable to NSNFP:	
Final occurrence reports	
DOE LL Information System	
NRC Bulletins and Notices	
DOE Office of Nuclear and Facility Safety Operations	
Experience Weekly Summary	
DOE Safety and Health Connection	
Environmental Safety and Health Synergy	
Performance Objective: A review of lessons learned indicates that appropriate lessons learned have been posted on the NSNFP Homepage and, as applicable, incorporated into NSNFP work.	
Topic: Implementation of Task Management Agreements or Statements of Work	PSO 4.02, PSO 2.05
Criteria: Implementation of Task Management Agreements or Statements of Work is occurring consistent with the milestones established by the PSO 4.02 documentation and consistent with PSO 2.05 planning documentation.	
Performance Objective: Implementation progress is consistent with the formal planning	



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Topic/Performance Objectives/Criteria	Requirement
Topic: Collection of QA Records	PMP 17.01, PMP 6.01, PMP 6.04
Criteria: QA records are to be developed in accordance with NSNFP procedures and collected in accordance with NSNFP procedure PMP 17.01	
Performance Objective: Closure status of Document Action Requests indicates timely and complete collection of required records.	
Topic: Training and, as applicable, verification of personnel experience.	PMP 2.04, PMP 2.08, PMP 6.01, PMP 6.04
Criteria: Prior to performing work activities described by NSNFP Procedures, NSNFP personnel must have completed the required training and, as applicable, NSNFP must have verified personnel experience.	1111 0001,1111 0001
Performance Objective: Training status is routinely reported to management and delinquencies resolved.	
Topic: Product acceptance is documented for products provided by Government Sector Suppliers.	PSO 7.03, PSO 4.02
Criteria: Deliverables received in accordance with Task Management Agreements or Statements of Work (PSO 4.02) are reviewed for acceptance. A formal review or test	
of supplier deliverables is performed and documented as stipulated.	
Performance Objective: Deliverables are accepted prior to use	
Topic: Supplier audits and surveillances are scheduled and performed to support NSNFP Planning.	PSO 2.05, QAS 18.01
Criteria: Supplier audits and surveillances planned per PSO 2.05 are conducted commensurate with the progress of the tasks.	
Performance Objective: Supplier qualifications are confirmed on time.	
Topic: TBD	TBD
Criteria: TBD	
Performance Objective: TBD	



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Attachment B **Self-Assessment Report**

			Page of	
NSNFP Self-Assessment Report				
Topic:				
Criteria:				
Performance Objective:				
Tasks Or Activities Reviewed:				
Dates Self-Assessment Performed:				
Results of the Self-Assessment:				
Performer:				
Performer:				
Printed Name	Signature	Date		
Manager's selected course of action:				
Managan				
Manager:				
Printed Name	Signature	Date		
Distribution:				



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Attachment C Lesson Learned Document Format

Assigned Title:		Doc. Control Identifier: (Optional)
Functional Areas (Lesson Le	earned Applicability):	
Keywords (to support search	nes):	
Sources and References:		
Lesson Learned Summary D	escription:	
Discussion of Lesson Learne	ed (Facts, circumstances, a	ctivities surrounding the discovery):
Analysis of Events Leading (Jp to the Problem (if availal	ble):
Recommended NSNFP Actio	n to Incorporate the Lessoi	ns Learned:
Distribution: (Disseminate to complexwide dissemination		post to NSNFP homepage, and/or anizations)
Manager's Concurrence:		
Name Printed	Signature	/Date